Systems Navigation – Part 2:

Systems Navigation within the Community and State

Ann Turnbull and Isabel Hodge

Systems Navigation

Systems navigation involves becoming empowered to make wise decisions in creating a coherent set of services and supports across life domains. The outcomes of systems navigation is increased individual and family quality.

What are Frequently Used Terms?

- Case management
- Support coordination
- Service coordination
- Recovery coordination
- Support brokering
- **Systems navigation**

Types of Systems

- Military system (TRICARE, family centers)
- Government agency service system (public schools)
- Private agency system (private schools)
- Disability support system (family advocacy organizations)
- Community system (parks and recreation)

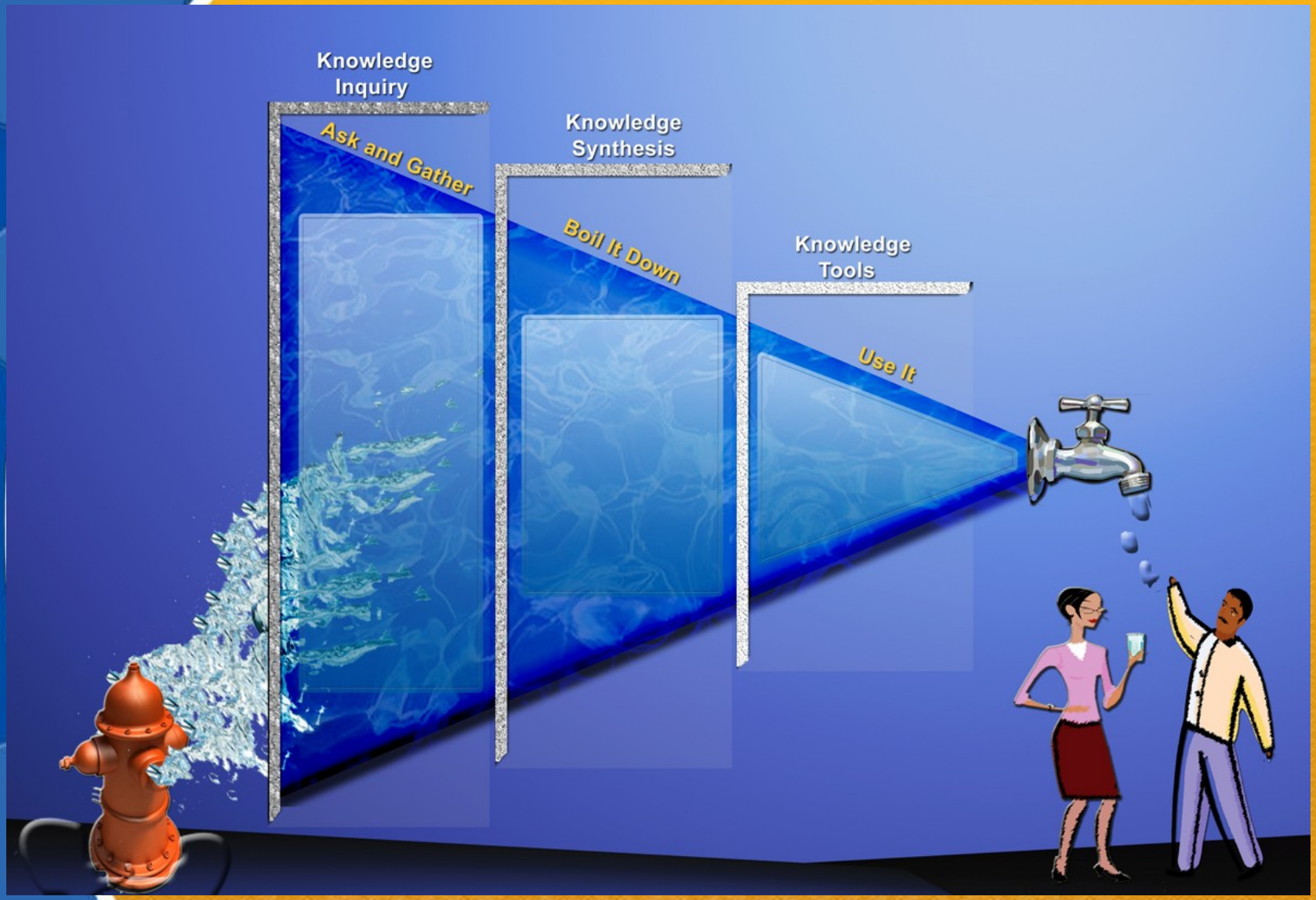
Services and Supports

- **Services** are the formal programs, resources, funding and strategies from multiple, complex systems provided to individuals with disabilities or their families typically through agencies.
- **Supports** are the informal programs, resources, and strategies provided usually through family, friends, and community citizens.

Rationale for Systems Navigation

- To advance family empowerment
- To strengthen family caregiving
- To enhance quality of life of the individual with a disability
- To enhance quality of life of the family

skype
pbwik
Google
Twitter


Knowledge Inquiry
Ask and Gather
Knowledge Synthesis
Boil It Down
Knowledge Tools
Use It

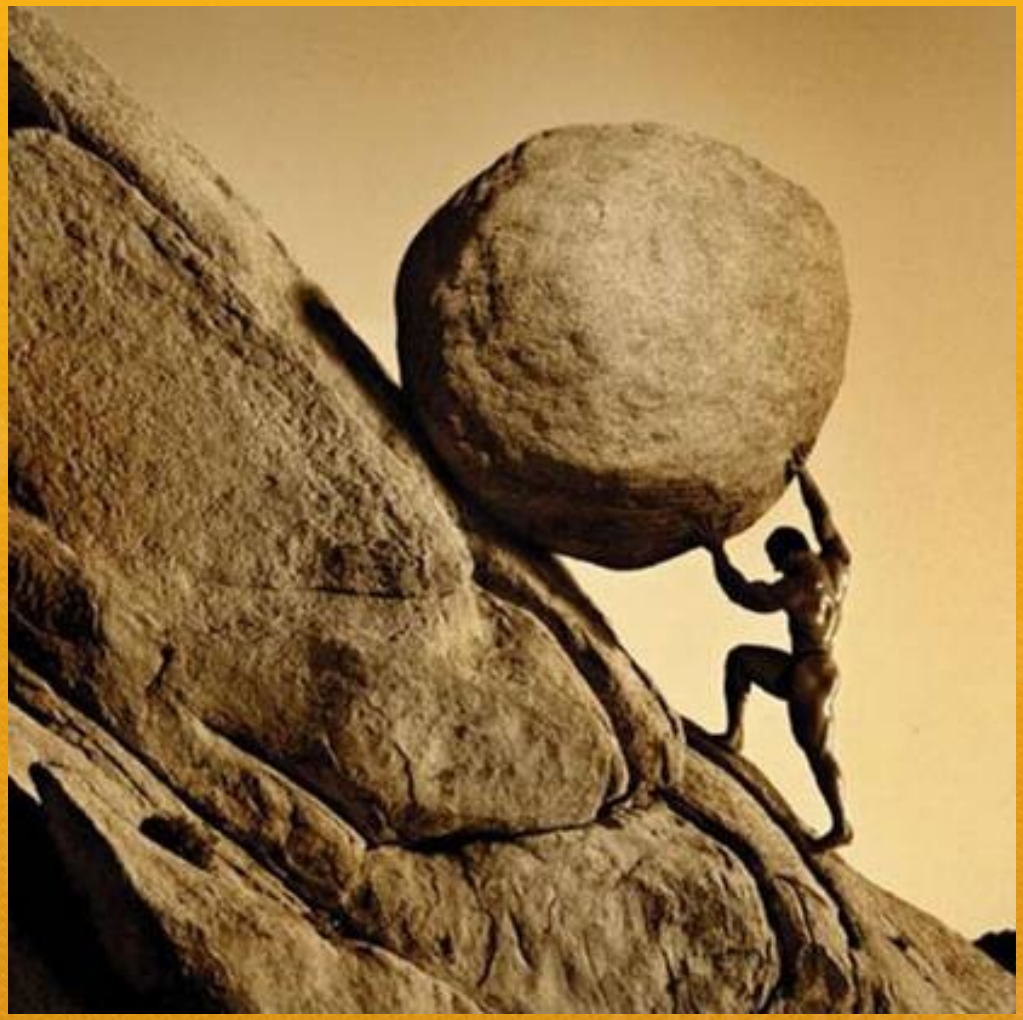
Overview of Systems Navigation Responsibilities Outside the Gate

1. Networking with progressive and reliable allies
2. Envisioning great expectations
3. Knowing and acting on rights
4. Knowing evidence-based practice
5. Mapping and accessing services
6. Keeping records
7. Renewing our spirits

1. NETWORKING WITH PROGRESSIVE AND RELIABLE ALLIES

What do we Mean by Progressive and Reliable Allies

- ***Progressive allies*** – people who have state-of-art values and who know the potential and believe in the full citizenship of individuals with disabilities.
- ***Reliable allies*** – people you can trust and on whom you can rely to use sound judgment, maintain confidentiality, and act in your best interests.



Sisphus from Greek mythology – lonely uphill systems navigation

If Sisphus had only been allowed to have progressive and reliable allies for his uphill systems navigation, he could have been successful.

National Family Resources – Generic Disability Focus

- Parent Training and Information Centers (www.taalliance.org) – Focuses on educational advocacy
  - ✓Ft. Hood, TX – www.partnerstx.org
- Parent to Parent (www.p2pusa.org) – Emphasizes emotional and informational support through one-to-one match
  - ✓Ft. Lewis, WA – www.arcwa.org (Parent to Parent tab)

National Family Resources – Specific Disability Focus

- National Federation of Families for Children's Mental Health (www.ffcmh.org) – Focuses on behavioral, emotional, and mental health disorders.
- The Arc of the U.S. (www.thearc.org) – Focuses on intellectual disabilities.
- Family-to-Family Health Information Centers (www.familyvoices.org) – Focuses on special health care needs.

National Disability Resource

- National Council on Independent Living (www.ncil.org) – Focuses on individual and systems advocacy, information and referral, peer support, and independent living skills training for individuals with disabilities
  - ✓Centers for independent living must have 51% of staff who are persons with disabilities

Most Comprehensive Clearinghouse of State Resources

- National Dissemination Center for Children with Disabilities (www.nichcy.org) – Includes comprehensive lists of state resources; many of the state resources have local affiliates.

MilitaryHOMEFRONT

Military HOMEFRONT
Supporting our Troops & their Families
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Special Needs/EFMP Home
Special Needs/EFMP
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Medical Care
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Family Support
Financial & Legal Issues
Resources
State Resources
FAQs
Glossary
ToolBox
What's New
Special Needs Events
Military OneSource.com
A 24/7 Resource for Military Members, Spouses & Families
1-800-342-9647
Military INSTALLATIONS
Locate services and installations
Plan My Move
Take control of your PCS move
eNewsletters
Subscribe now and stay informed
Commissaries and Exchanges
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MILITARY YOUTH ON THE MOVE
USA4 MilitaryFamilies
QOL Resources
Calendar of Events
Casualty Assistance
Glossaries
Heroes to Hometowns
Link To Us
MC&FP eMagazine Archives
HOMEFRONTConnections
MilitaryHOMEFRONT Newsroom
MilitaryHOMEFRONT Toolbox
National Resource Directory
eNewsletter Archives
Personnel Locators
UPDATED Survivor Guide Now Available
Special Needs/E
E-mail this page
Printer View
SHARE
Resources for those with Special Needs
These resources are a wonderful tool to keep you updated on issues related to tho
special needs and people who support them. Please check out the topics below to
informed!
On the Exceptional Family Member Program page you will find websites for:
All Military Services' Exceptional Family Member Programs
The Education page includes links for:
Early Intervention, Inclusion and Learning Disabilities
School Nutrition, Library and Other Educational Resources
The Medical Care topic breaks down into websites for the following categories:
Animal Assistance and Assistive Technology
Children's Health Care and Mental Health
TRICARE and Federal Programs
Care Givers, Childcare, Long Term Care and Respite Care
Hospice Care and Organ Donation
Medical Terminology and Other Important Resources
Disease, Disorders and Syndromes includes a vast amount of information on
variety of support websites dealing with disease, disorders and syndromes, listed
alphabetically.
A B-C D-F G H-J K-L M-N O-R S T-Z
The Family Support topic divides into the following categories where you will find
for:
Abuse Prevention and Emergency Preparation
Parent Support and Family Resources
Disability Resource, Special Needs Planning and Products
Spouse Education, Training and Career Development
The Financial and Legal Support pages offer the following categories where yo
websites for:
Accessibility, Employment, National and State Information

General Disability and State resources

http://www.militaryhomefront.dod.mil/efm

Military OneSource

A partnership supporting families with special needs.

You name it, we can help/Exceptional Families/Exceptional Service

2. ENVISIONING GREAT EXPECTIONS

Envisioning Great Expectations

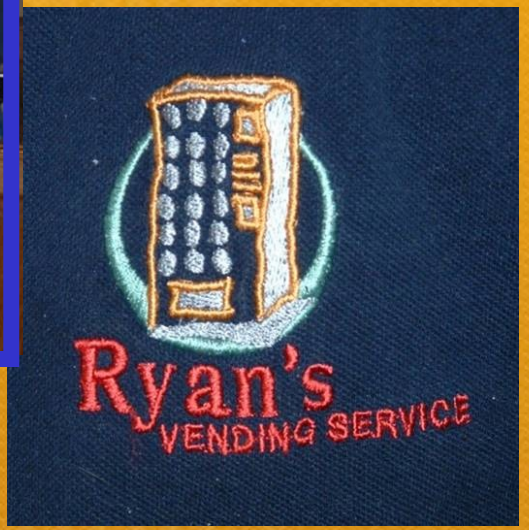
“Families of children with disabilities are not allowed –
or at least not encouraged – to have a dream or a
vision for their children’s future. What the past has
given as possible outcomes for people with disabilities
is far less than inspiring. If all we have to look forward
to is an extension of the past, I should think we would
want to avoid the pain of that future as long as possible. But I have a motto: Vision over visibility.

Distinguished Citizens' Winners 2002

Jessica Vohs is a model of self-determination and an accomplished artist. She lives independently with support from The Arc of Northern Bristol County and attends classes at The School of the Museum of Fine Arts. Jessica has exhibited at art shows and festivals and has sold many of her paintings. At the ceremony, Jessica donated one of her art works to The Arc. It now hangs in our conference room.

Butterflies flying free together,
each beautiful in its own way.
This is the spirit of human beings.
These spirits are not disabled.
We can do and achieve things
beyond our wildest dreams.
All we need to be flying free is understanding
and a supportive environment that helps
our dreams come true.
Let's open our minds and hearts and fly free
Together in a most beautiful dance of true life

Military Families' Success Stories


Ryan's
VENDING SERVICE

Envisioning Great Expectations
The MAPs Process

- What are your focus person's strengths, gifts, and talents?
- What are your focus person's and family's priorities and dreams?
- What are your focus person's and family's worries and nightmares?

Envisioning Great Expectations
The MAPs Process

- What kind of services and supports would bring your focus person closer to his or her priorities and dreams?
- What would an ideal week look like for your focus person?
- What are the next steps that will be helpful in achieving positive outcomes?

3. KNOWING AND ACTING ON RIGHTS

Special Education Law: Six Principles

- Individual with Disabilities Education Act's (IDEA) six principles
  - ✓Zero reject
  - ✓Nondiscriminatory evaluation
  - ✓Appropriate education
  - ✓Least restrictive placement
  - ✓Due process
  - ✓Student/parent participation

Special Education Law Resources

- Specialized Training of Military Parents (STOMP) (http://www.stompproject.org) – Focuses on empowering military families to know educational rights and to access services and supports
- Parent Training and Information Centers (www.taalliance.org) – Focuses on educational advocacy

Comprehensive Legal Resource

- National Disability Rights Network: Protection and Advocacy for Individuals with Disabilities (http://www.napas.org) – National network of state-focused Protection and Advocacy (P&A) Systems and Client Assistance Programs (CAP).
  - ✓Visit MilitaryHOMEFRONT's State Resources for P&A/CAP State websites http://www.militaryhomefront.dod.mil/efm

4. KNOWING EVIDENCE-BASED PRACTICE

Definition of Evidence-Based Practice

Evidence-based practice integrates the best available research, relevant experience-based knowledge, and current policy to improve outcomes for individuals with disabilities and their families.

Eminence-Based Practice

Making the same mistakes with increasing confidence over an impressive number of years.

—O'Donnell, 1997, *A Skeptic's Medical Dictionary*

Knowledge Clearinghouses

- Institute for Educational Science, U.S. Department of Education (http://ies.ed.gov/ncee/wwc) – Highlights research-based practices on a range of topics; currently nothing on special education.
- National Dissemination Center for Children with Disabilities (www.nichcy.org) – Clearinghouse on special education with a research section.

- Family Center on Technology and Disability (www.fctd.info) – Clearinghouse of information on assistive and instructional technology for students with disabilities.
- University Centers for Excellence in Developmental Disabilities (www.aucd.org) – Link with university programs who have major roles in translating knowledge for families and professionals to use.

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Service Providers
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HOMEFRONTConnections
Family Stories
Family Support
Financial & Legal Issues
Resources
State Resources
FAQs
Glossary
ToolBox
What's New
Special Needs Events
Get the Latest Information on Pre-paid Phone Cards
Special Needs/EFMP
Overview
Over 100,000 military families have members with special needs. These include spouses, children, or dependent parents who require special medical or educational services. These family members have a diagnosed physical, intellectual or emotional condition. We invite you to explore the Special Needs module to learn about and find the resources that will support your family. Please update your bookmarks or favorites so you can return here often and Subscribe to our newsletter. As new items about special needs are added to the website, those who subscribe will be alerted. Check our Special Needs Events section often for community and online happenings!
While MilitaryHOMEFRONT works hard at providing you with the most comprehensive information designed specifically for military families with special needs we realize that you may have needs that go beyond the scope of our website. If that is the case, we encourage you to contact Military OneSource for special needs assistance.
Did You Know
Military OneSource.com
A 24/7 Resource for Military Members, Spouses & Families
1-800-342-9647
Military INSTALLATIONS
Locate services and installations
Plan My Move
Take control of your PCS move
eNewsletters
Subscribe now and stay informed
Commissaries and Exchanges
we serve you!
MILITARY YOUTH ON THE MOVE
USA4 MilitaryFamilies
QOL Resources
Calendar of Events
Casualty Assistance
Glossaries
Heroes to Hometowns
Link To Us
MC&FP eMagazine Archives
HOMEFRONTConnections
MilitaryHOMEFRONT Newsroom
MilitaryHOMEFRONT Toolbox
National Resource Directory
eNewsletter Archives
Personnel Locators
Reports
Special Needs
Parent Tool Kit
Introducing the Department of Defense Special Needs Parent Toolkit
The DoD Special Needs Parent Tool Kit has comprehensive information and tools that are geared towards helping military families with special needs children navigate the maze of medical and special education services, community support and benefits and entitlements.
Whether you need to learn about early intervention services or want to learn how to be a more effective advocate for your child, you will find the information you are searching for in the DoD Special Needs Parent Tool Kit.
Tools
Parent Toolkit
Medical Records Organizer (SCOR)
Medical Home Toolkit For Families
MilitaryINSTALLATIONS Special Needs Contacts
Toll Free Numbers
Locators
Eligibility Checklists
Social Security Administration's Benefit Eligibility Screening Tool
Sign Language

Military HOMEFRONT; the DoD Special Needs Clearinghouse

Knowledge-to-Action Guide: Planning for Transition from Early Intervention to Preschool

5. MAPPING AND ACCESSING SERVICES

Locating State and Community Services

- Partner with progressive and reliable allies.
- Parent Information and Training Centers (www.taalliance.org) – Majority of staff are parents and are highly knowledgeable of disability services.

Locating State and Community Services

- National Dissemination Center for Children with Disabilities (www.nichcy.org) – Large clearinghouse of information on disabilities, IDEA, and evidence-based practice; very helpful state rosters of disability-related resources (www.nichcy.org/Pages/StateSpecificInfo.aspx)
  - ✓ Ft. Shafter, HI (http://militaryhomefront.dod.mil/efm - Go to State Resources)

MilitaryHOMEFRONT State Resources

E-mail this page | Printer View

Florida State Resources

Advocacy

- Parent Training and Information Centers
- Family Voices
- Protection and Advocacy
- State DD Council

Disaster Preparedness

- Ready America - State and local government Disaster and Emergency Response Agencies and Resources

Early Intervention and Education

- Early Intervention Program
- Preschool for Children with Disabilities
- Head Start Program - Head Start Locator
- Special Education Programs
- Graduation (Diploma or Certificate)

Employment and Housing Assistance

- Vocational Rehabilitation Programs (Sheltered Workshop Listings)

Health Care

- TRICARE
- Medicaid - State Website
- WIC

Legal and Finances

- Age of Majority - 18
- Food Stamp Program
- Local Social Security Administration Office

Additional Resources

- Assistance Dogs International

MilitaryHOMEFRONT Plan My Move

Military INSTALLATIONS

MilitaryINSTALLATIONS

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« Get to know another installation

NAS Jacksonville, Florida

Installation Overview | Installation Contacts | Photos | Major Units | Installation Booklet | Local Community Information

PRINT FRIENDLY VIEW (PDF) SHARE TEXT SIZE

Hwy 17 & Yorktown Avenue
Naval Air Station
Jacksonville, FL 32212

Phone 904-542-2338
Phone (DSN) 312-942-2338
Fax 904-542-1669
Fax (DSN) 312-942-1669

Email | Website | Map

Get to know the installation

- **Fast Facts**
- Installation Overview
- Sponsorship
- Directions
- Check-in Procedures
- Motor Vehicles
- Education
  - Local Schools
  - Overseas Schools
  - Special Education/EIS
  - College Technical Training
  - Library
- Housing
  - Temporary Housing
  - Government Housing
- Household Goods
  - Shipping Pets
- Health Care
  - Special Needs
- Child and Youth Programs
  - Child Care
  - Youth Services
- New Parent Support Program
- Family Center
  - Employment
  - Relocation Assistance
  - Loan Closet
  - Financial Assistance
  - Emergency Assistance
  - Legal Assistance
  - Deployment Support

» *Installation booklet*

Fast Facts

Location: Naval Air Station (NAS) Jacksonville, is a multi-mission base hosting more than 100 tenant commands. Located in Duval County, along the west bank of the St. John's River in northeast Florida, it is a 20-minute ride to the heart of the City of Jacksonville. The Jacksonville metropolitan area consists of Duval, Clay, Nassau and St. Johns counties. Installation homepage.

BRAC Status: Increase of nearly 2,000 military personnel.

Cost of Living: Near the U.S. National Average

Base Information: 904-542-2345

Population:

- 10,200 DoD Personnel
- 34,000 Family Members
- 6,000 Federal Employees
- 890 NAF Employees
- 2,500 Contract Employees

Area Population: 805,605

Child Care: Child and Youth Programs provide Child Development and recreational services for children 6 weeks to 12 years of age. The Child Development Center provides full and part day care for children 6 weeks to Kindergarten. The School Age Center provides before and after school care for children Kindergarten through 12 years old. Call 904-542-5434.

Schools: Public schools for military families residing in government quarters on board NAS Jacksonville, are: Venetia Elementary, J.E.B. Stuart Middle School, and Robert E. Lee High School. Duval County Public Schools provides bus transportation.

Youth Services: The youth activities program consists of many different programs to accommodate the military and DOD youth, ages K-17 years of age. For more information call 904-778-9772.

Fleet and Family Support Center: FFSC 904-542-2766 x127

Housing: Government Family Housing is available on board NAS Jacksonville or in the Yellow Water housing complex located 30 minutes West of the base. Call the Housing Office 904-542-2996 / 904-542-2844, for availability.

Employment: Public school teachers are in high demand. Staffing agencies remain good sources for employment (clerical to telemarketing); Registered Nurses are always in high demand! Home health care, and medical service related occupation, especially billing and coding are in demand. Unemployment rates in the counties of Clay 5.6%, Duval 6.7%, Nassau 5.7%, St.Johns 5.3%, with a Florida Average of 6.1%. Median Household Income range $41,112 - $67,321.

Need personal assistance?

Call your relocation manager »

Or, for 24/7 assistance, call Military OneSource! »

No question is too big or too small!

1-800-342-9647

Additional Resources

- Housing
- Household Goods
- Local Community
- Financial Planning
- Employment
- Child Care
- Education
- MWR
- Special Circumstances

Local Weather

Thu November 12, 2009
14:43 EST

59°F
Overcast.
Cool.

Haiden's Circle of Support

1)Diagnosed
2)PCS
3)EAS/Retire

Family Support Center
Information & Resources
Peer to Peer
Support Groups
Person Centered Planning
System Navigation

Family
None

Dental
None

DSA
ARC
NPOS

Support Group

State Specific
Estate Planning

Disability Specific
Developmental Evaluation

G.I. Specialist
Reflux

Respite
EFMP

Semiannual
Ophthalmologist

Eligibility
Accommodations

Day Care / Pre-K

TRICARE
Gen Peds Specialties

Limited
Friends

TRICARE ECHO
Disability Specifics Case Management

Counseling
Geneticist

Community Services
MR Waiver (Wait List)
EDCD Waiver (Denied)
Case Management

Occupational Therapy
Other Therapies

Education
Eligibility
IEP
Accommodations
Related Services

More Children?
Immobile
Siblings
ENT
Intervention
Cardiologist
Emotional Needs
Outlive?
Where to live?
Divorce?
Non-verbal
Tubes
Heart Surgery
Regular Checkups
Physical Therapy
Speech Therapy
Service Coordination

6. KEEPING RECORDS

Keeping Records

- Keeping records is especially important due to relocations and deployments.
- Helpful resources exist that include online templates for filling in information

SCOR

Special Care Organization Record
for Children with Special Health Care Needs

SCOR

Special Care Organization Record
for Children with Special Health Care Needs

Special Care Organizational Record for Children

- **Use the SCOR to:**
  - Track changes in a child's medicines or treatments
  - List POCs for providers and organizations
  - Prepare for appointments
  - File information about your child's health history
  - Share new information with providers and others.
  - MORE!

- Letter of Intent

SCOR

Sample Page

All About Me – Foods I Eat

Likes and Dislikes

List foods that your child particularly enjoys and or dislikes:	
Likes	Dislikes

Typical Daily Diet

Meal	Preferred Foods/Drinks
Breakfast	
Lunch	
Dinner	
Snack	

Keeping Records

- Communicating with your child's school: A place to keep school information and records – www.pacer.org/mpc/pdf/mpc-44.pdf
  - ✓ Includes guidance on communication with professionals and recordkeeping
  - ✓ Provides guidance on documenting concerns and includes sample letters to send school

Parlerai

Harnessing the power of the Internet for children with special needs.

Parlerai

INNOVATIVE:
- Tools for Children
- Tools for Parents
- Tools for Caregivers

COMMUNICATE with:
- Your Child
- Other Parents
- Family & Friends
- Caregivers

COLLABORATE with:
- Teachers & Aides
- Doctors & Therapists
- Caregivers

STORE & SHARE your:
- Documents
- Records
- Photos & Videos
- Information

Safe.
Secure.
Accessible.
Necessary.

It's About Time.

Kristin and Jon Erickson, parents of a daughter with special needs, built a secure network of people surrounding their daughter to improve communication, organize and store information and provide a safe environment for her to explore the Internet. It changed their lives. Now they are making the same service available to you.

All Ages and All Stages

Parlerai - a service that transitions with your child through all ages and all stages. How can Parlerai help you and your child? Simply click on your child's age to find out.

Birth – 2 years | 3-5 years | 6-10 years | 11-13 years | 14-17 years | 18+ years

Parlerai's Tools

Parlerai is the World's First **AUGMENTATIVE COLLABORATION™** Service. Parlerai uses state-of-the-art Internet tools to enhance collaboration bringing together the people and information needed to meet the challenges of everyday life for a child with special needs.

What took so long?

www.parlerai.com

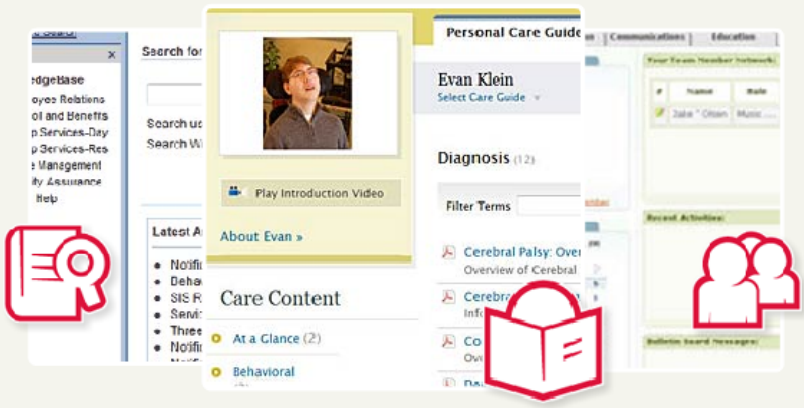
Parlerai Inc. | PO Box 566 | Scituate | MA | 02066 | 781.378.2276

National Care Connection

Better Service with Person-Centered Information

Our secure Web-based tools include:

1. Centralized Knowledge Base
2. Personal Service Guides
3. Team Communication



Replay ↺ Learn more →

Setup a Free Online Demo
At your convenience · Free of charge and obligation

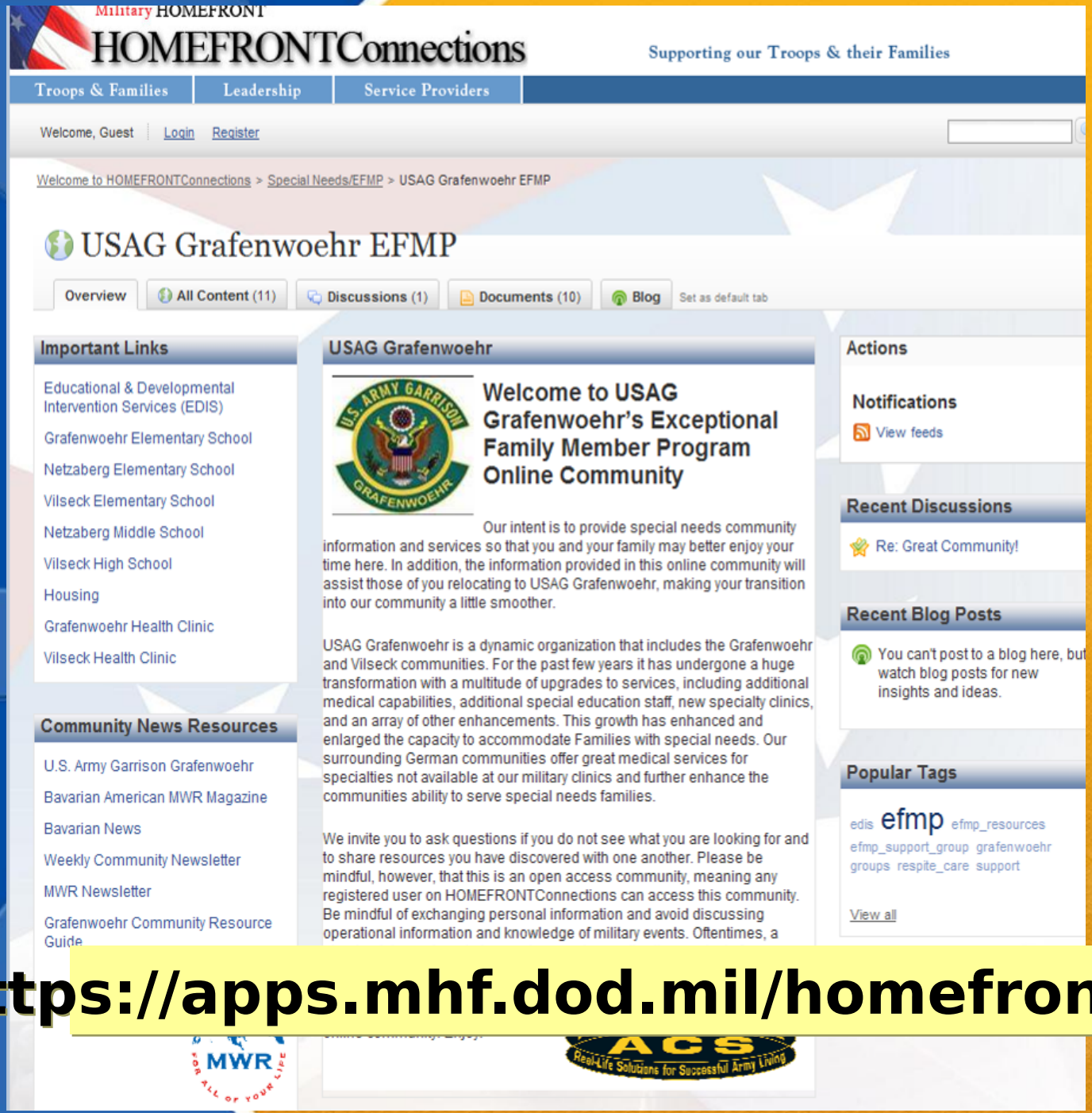
Products Support Company Partners

Keep Your Clients Informed With How Things Work

One of the biggest complaints clients have of service providers is that they receive conflicting or incomplete information. Our online *Knowledge Base* tool helps your clients find the latest information about your services through any Web browser. More →

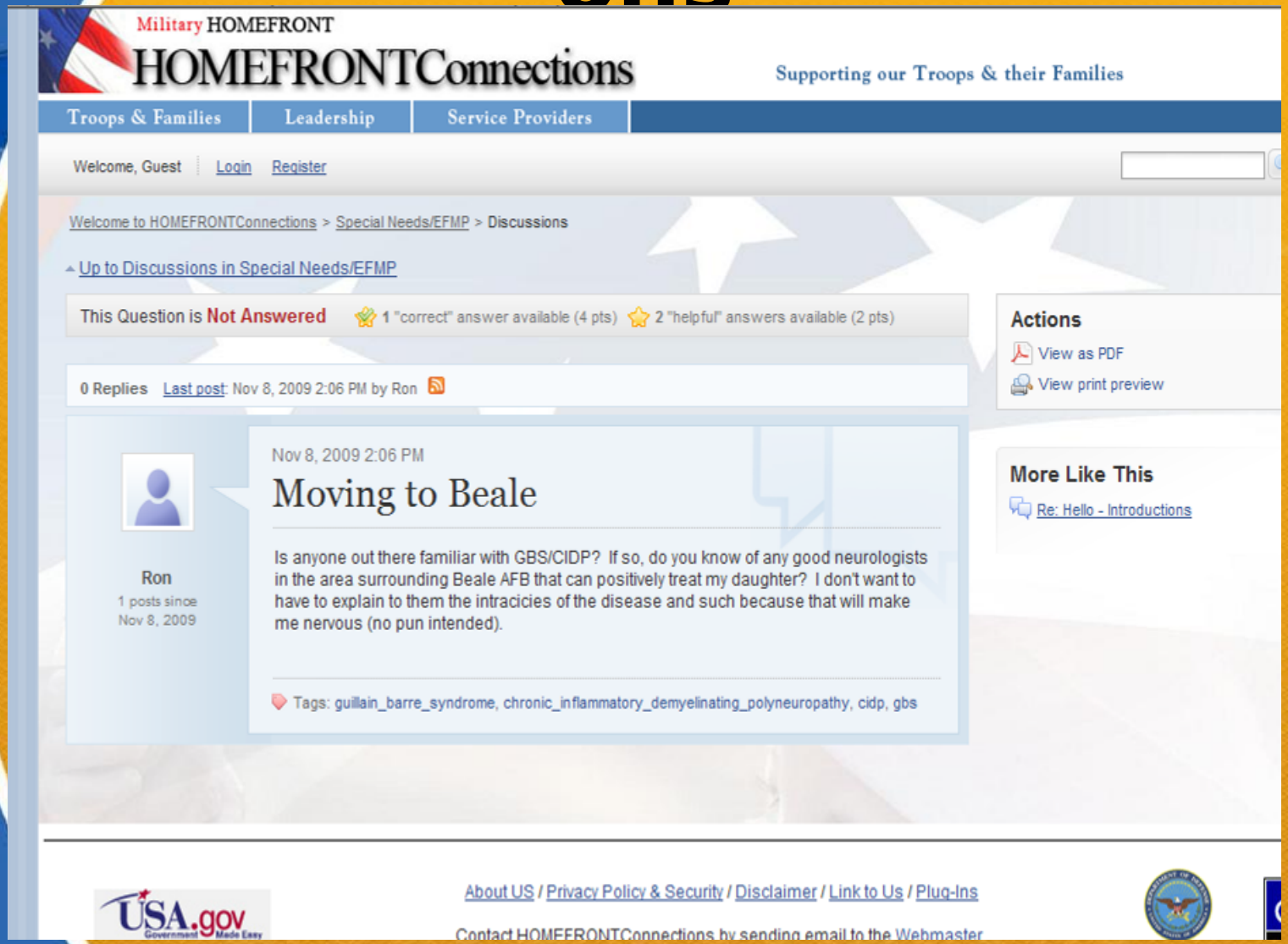
Starting Point for Superior Person-Centered Care

High-quality care requires thorough documentation and ready access to all details for a client's specific needs. Our industry-exclusive *Personal Service Guides* provide a secure, easy way to record and share detailed, client-specific needs. More →


Military HOMEFRONT
HOMEFRONTConnections
Supporting our Troops & their Families
Troops & Families
Leadership
Service Providers
Welcome, Guest
Login
Register
Welcome to HOMEFRONTConnections > Special Needs/EFMP > USAG Grafenwoehr EFMP
USAG Grafenwoehr EFMP
Overview
All Content (11)
Discussions (1)
Documents (10)
Blog
Set as default tab
Important Links
Educational & Developmental Intervention Services (EDIS)
Grafenwoehr Elementary School
Netzaberg Elementary School
Vilseck Elementary School
Netzaberg Middle School
Vilseck High School
Housing
Grafenwoehr Health Clinic
Vilseck Health Clinic
Community News Resources
U.S. Army Garrison Grafenwoehr
Bavarian American MWR Magazine
Bavarian News
Weekly Community Newsletter
MWR Newsletter
Grafenwoehr Community Resource Guide
USAG Grafenwoehr
Welcome to USAG Grafenwoehr's Exceptional Family Member Program Online Community
Our intent is to provide special needs community information and services so that you and your family may better enjoy your time here. In addition, the information provided in this online community will assist those of you relocating to USAG Grafenwoehr, making your transition into our community a little smoother.
USAG Grafenwoehr is a dynamic organization that includes the Grafenwoehr and Vilseck communities. For the past few years it has undergone a huge transformation with a multitude of upgrades to services, including additional medical capabilities, additional special education staff, new specialty clinics, and an array of other enhancements. This growth has enhanced and enlarged the capacity to accommodate Families with special needs. Our surrounding German communities offer great medical services for specialties not available at our military clinics and further enhance the communities ability to serve special needs families.
We invite you to ask questions if you do not see what you are looking for and to share resources you have discovered with one another. Please be mindful, however, that this is an open access community, meaning any registered user on HOMEFRONTConnections can access this community. Be mindful of exchanging personal information and avoid discussing operational information and knowledge of military events. Oftentimes, a
Actions
Notifications
View feeds
Recent Discussions
Re: Great Community!
Recent Blog Posts
You can't post to a blog here, but watch blog posts for new insights and ideas.
Popular Tags
edis efmp efmp_resources efmp_support_group grafenwoehr groups respite_care support
View all
MWR
ACS
Real-Life Solutions for Successful Army Living

https://apps.mhf.dod.mil/homefrontconnections

HOMEFRONTConnecti ons


Military HOMEFRONT
HOMEFRONTConnections
Supporting our Troops & their Families
Troops & Families
Leadership
Service Providers
Welcome, Guest
Login
Register
Welcome to HOMEFRONTConnections > Special Needs/EFMP > Discussions
Up to Discussions in Special Needs/EFMP
This Question is Not Answered
1 "correct" answer available (4 pts)
2 "helpful" answers available (2 pts)
0 Replies
Last post: Nov 8, 2009 2:06 PM by Ron
Actions
View as PDF
View print preview
Nov 8, 2009 2:06 PM
Moving to Beale
Ron
1 posts since
Nov 8, 2009
Is anyone out there familiar with GBS/CIDP? If so, do you know of any good neurologists in the area surrounding Beale AFB that can positively treat my daughter? I don't want to have to explain to them the intracicies of the disease and such because that will make me nervous (no pun intended).
Tags: guillain_barre_syndrome, chronic_inflammatory_demyelinating_polyneuropathy, cidp, gbs
More Like This
Re: Hello - Introductions
About US / Privacy Policy & Security / Disclaimer / Link to Us / Plug-Ins
USA.gov
Contact HOMEFRONTConnections by sending email to the Webmaster

7. RENEWING OUR SPIRITS

Overview of Systems Navigation Responsibilities Outside the Gate

1. Networking with progressive and reliable allies
2. Envisioning great expectations
3. Knowing and acting on rights
4. Knowing evidence-based practice
5. Mapping and accessing services
6. Keeping records
7. Renewing our spirits

Group Action Planning as a Context for Systems Navigation

From Group Action Planning to Pervasive Community Connections